



3600 N Lake Shore Dr
Ste 1015
Chicago, IL 60613
213-358-APEX

We're so sorry . . . can we still be friends?

Commemorating the Apex Airways crash at Arecibo Observatory.

Dear **[PASSENGER_FNAME]** **[PASSENGER_LNAME]**:

As you may have heard in the so-called mainstream media, one of our Tupolev-10 jets made an unscheduled, uncontrolled landing into the Arecibo Observatory radio telescope in Puerto Rico.

According to our accounting records, Mr./Ms. **[PASSENGER_LNAME]**, you were a surviving passenger aboard Apex Airways 1983, the plane that conducted this bonus operation. Although we did not charge passengers additional fees for this tropical excursion, the Federal Aviation Administration and the U.S. District Court for the District of Delaware have ordered us to send you this letter to put you on notice of your federal rights.

You may submit claims for reimbursement of hotel charges, meal expenses, tourniquets, blood transfusions, and clean underwear by calling our toll-plus telephone number: **+1 213-358-APEX**, option 7.

We will compensate you for your inconvenience by issuing you a 23.0 CF credit for future Apex Airways flights, if any. **Apex Airways: Final boarding call.**™

Contrary to the pilots' final instructions, we will not require your signature on publicity waivers because the terms and conditions page on our web site already covers this topic.

Finally, if you have collected any pieces of the craft that conducted the near-to-earth diversion we're writing you about, please note that salvage rights lie with the Apex Airways receivership. You must return any aircraft (or flight crew) parts to Apex Airways's corporate parent, Cash Heavy Industries, to be eligible for this offer.

On behalf of the remaining team here at Apex Airways, we want to rebuild your trust, and we thank you for flying.

BILL CASH III
Chief Legal Officer

DAVID ALTER
Chief Operations Officer